



CUSTOMER DIGITAL ONBOARDING FRAMEWORK AND e-KYC

This one-day training is designed to equip banking professionals with a comprehensive understanding of modern digital onboarding processes and regulatory-compliant electronic Know Your Customer (e-KYC) practices.



NOVEMBER
19, 2025



9:00 AM - 5:00 PM

TARGET AUDIENCE

Product Design/
Development Teams,
Digital Banking/Innovation
Teams, Compliance Staff,
Operations Staff, Account
Opening Staff, IT staff,
Complaint Management
Staff, Sanction
Screening Staff

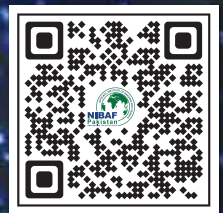


COURSE CONTENTS

- SBP Digitalization Agenda
- Applicability & Scope
- Eligible Customer
- On-boarding Channels
- Account Category
- Customer Information and Documents
- Customer Declaration and Consent
- Customer Identification/Verification and Screening
- Requirement for Minor Accounts
- Activation of Dormant/Inoperative and Blocked Accounts
- Customer Facilitation
- Security and Infrastructure Requirements
- Compliance with AML Regime and Other Applicable Laws and Regulations
- Policy for Digital on-Boarding the Customer
- Mandatory Customer Information
- List of Indicative Documents for Source
- Minimum Information Security and Technology Controls and Procedures
- Implementation Plan and Timelines
- Sanctions Screening and Risk Based Escalation
- From KYC to CDD
- Transaction Monitoring and Ongoing Review
- E-KYC Systems
- Reliance On Already Conducted KYC
- Future KYC

FACILITATOR

Mr. Usman Ali Khan is a highly experienced and accomplished professional in the field of training and development. With over 17 years of expertise in Anti Financial Crime Compliance Controls and Governance, he brings a wealth of knowledge and practical insights to his training sessions. He is a Certified Anti-Money Laundering Specialist (CAMS) from ACAMS. He has worked with renowned international and national financial institutions and banks, holding senior and management-level positions.



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